



Terms & Conditions

Below is a structured summary of the terms and conditions applicable to bookings with Axis Football Co Limited a UK-based sports development tours provider with company number SC743066 and registered address at C/O Anderson Bookkeeping, Burnfield House 4a Burnfield Avenue, Thornliebank, Glasgow, Scotland, G46 7TL.

These terms cover the scope of your contract, payment procedures, cancellations, liability, conduct, insurance, travel requirements, and dispute resolutions.

1. The Contract

- The contract is between you (the lead booker and all named participants) and Axis Football Co Ltd.
- The contract is formed once Axis Football Co Ltd issues a confirmation invoice.
- The contract is governed by English law, with recourse to courts in England and Wales, unless you reside in Scotland or Northern Ireland and choose otherwise.
- The lead booker must be over 18, resident in the UK, and accepts responsibility for all payments.

2. Financial Protection

- Flight-inclusive packages are ATOL protected.
- Non-flight packages are financially protected by Protected Trust Services (PTS).
- In the event of insolvency, your money is protected by Protected Trust Services and will be refunded.

3. Booking and Payment

- Exact pricing will be advised prior to contract confirmation.
- Deposits (single or split) are payable on booking; the balance is due 12 weeks before departure.
- Late bookings require full payment immediately.
- Price changes may occur due to factors like fuel surcharges, taxes, or exchange rates. No price increases occur within 30 days of departure.



- Axis Football Co absorbs price increases up to 2%; above this, customers may pay an additional charge, or choose a refund for increases over 8%.

4. Changes & Transfers

- Changes to bookings (not name changes) incur a £25 admin fee plus any actual supplier costs.
- Transfers to another person are allowed if notified at least 7 days before departure, with an amendment fee (£25 per person) and any applicable extra costs.
- Some arrangements cannot be amended or transferred without significant fees (e.g., airline tickets may be non-changeable).

5. Cancellation (by Customer)

- Written notification is required.
- Charges depend on time before departure (percentage of total price, ranging from 30% → 100% as the departure date nears).
- Deposits are non-refundable; full insurance premium is retained.
- If covered by insurance, some cancellation charges may be reclaimable.
- Cancellation due to “unavoidable and extraordinary circumstances” (e.g., terrorism, pandemics) follows specific rules and may result in refunds.

6. Cancellation/Changes (by Axis Football Co Ltd)

- Axis Football Co reserves the right to make changes or cancel the tour; major changes entitle you to refund or alternative arrangements.
- Compensation for major changes is paid based on proximity to departure.
- Force majeure events (beyond company control) may lead to cancellation or changes without compensation.

7. Insurance, Passports & Visas

- You are responsible for arranging adequate travel insurance and bringing the relevant policy details.
- Passports must be valid for at least 6 months post-travel; all visa and vaccination requirements are your responsibility.



8. Complaints & Disputes

- Complaints should be reported immediately to the relevant local contact, then submitted in writing within 28 days of your return.
- Unresolved complaints may be handled by PTS Arbitration service.

9. Behaviour & Conduct

- Unacceptable behaviour (causing distress, danger or damage) may result in immediate termination of the booking without refund and liability for damages.
- Full payment for any losses or damages must be settled directly with suppliers.
- No liability is accepted for actions of third parties unconnected with the booking.

10. Conditions of Travel

- Axis Football Co may require medical evidence for fitness to travel.
- Passengers with disabilities must notify Axis Football Co in advance; failure to do so may result in denied travel.
- Pregnant passengers over 28 weeks at return date may be refused travel.
- The company determines flight routing, airline, and hotel assignment.

11. Jurisdiction

- This Agreement and any non-contractual obligations arising out of or in connection with it are governed by the laws of Scotland. The parties agree that the courts of Scotland shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Agreement (including any dispute relating to any non-contractual obligations).